West Wind Village

Social Accountability Statement 2012

West Wind Village is located in West Central Minnesota in the city of Morris on a beautifully landscaped thirty-one acre site.

Our Mission: We are committed to express Christ’s message of love and hope by providing for health, residential, community, and allied services in a holistic, competent, and caring manner that recognizes the value and dignity in every human life.

St. Francis Health Services owns and operates West Wind Village and is sponsored by the Catholic Diocese of St. Cloud. We are dedicated to promoting the Ethical and Religious Directive for Catholic Health Care services.

<table>
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<tr>
<th>Core Values</th>
<th>Description</th>
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<tr>
<td>Integrity</td>
<td>We faithfully adhere to high principles and professional standards.</td>
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<td>Commitment</td>
<td>We dedicate ourselves to those we serve.</td>
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<td>Respect</td>
<td>We value and treat each individual with compassion and dignity.</td>
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<td>Excellence</td>
<td>We have the passion to do our best.</td>
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<td>Service</td>
<td>We deliver what has not been done, before it is expected.</td>
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<td>Stewardship</td>
<td>We wisely employ the talents, resources, and relationships entrusted to us.</td>
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West Wind Village believes in a resident centered, hospitality care model. We strive to enhance each individual's life with professional and caring services, and to help each resident achieve his or her highest potential.

Providing Quality Care and Services for Older Adults

In an average year, West Wind Village cares for 125 residents. Of those residents, approximately 99% are residents of Morris and surrounding communities.

West Wind Village offers services in:

- 24 hour skilled nursing care
- Pastoral Care and Religious Services
- Physical, Occupational and Speech Therapy (on-site)
- Wound, IV Therapy and Ostomy Care
- Psychiatric Consultants
- Specialized Alzheimer’s/Dementia Care (Rossberg Center)
- Therapeutic Recreation (individualized, small group or large group)
- Beauty and Barber Services

West Wind Village offers many social opportunities. Activities include:

- Mens Group
- Exercise Club
• Current Events
• Baking Club
• Cards, Games and Bingo
• Music Therapy

• Shopping Events
• Special Event Celebrations
• Intergenerational Group
• Transportation to outside community events

Recognizing Spiritual Needs and Individuality

Upon admission, residents are assessed for their spiritual needs. Our job and mission is to accommodate these needs. West Wind Village is supported by many of the community churches;

- Faith Lutheran Church
- First Lutheran Church
- Assumption Catholic Church
- Apostolic Church
- Evangelical Free Church
- Zion Lutheran Church
- Federated Church
- St. Paul Lutheran Church, Morris
- Community Church
- Hosanna Worship Center
- First Baptist Church

Spiritual activities offered to residents include:
- Weekly Services
- Communion
- Bible Study
- Funerals
- Grief counseling
- Deacon on staff

Providing Access to Educational Opportunities

Education is a high priority in health care and for West Wind Village. Providing opportunities to further education and learn new information and skills is essential to providing quality, comprehensive, and holistic resident care. Certified nursing assistant classes are paid for by West Wind Village. West Wind Village offers Scholarships for qualifying programs that provide training and education.

Annually West Wind Village grants an average of $10,000 in scholarships to its employees.

Helping Community Members in Need

West Wind Village offers services such as,
- Meeting space for local organizations
- Funeral Services
- Loan personal health care equipment for short term
- Safety and Home Evaluations
- Provide Meals for Headstart and Morris Area Child Care Center

Serving as Active Community Members
West Wind Village is affiliated with the following organizations:

- Aging Services of MN
- Association of Nutritional and Food Service Professionals (NFSP)
- American Association of Nurse Assessment Coordination (AANAC)
- MN State Wide Activity Professionals (MN SWAP)
- MN Director of Nursing Association (MNDONA)
- West Central Society of Human Resource Management (WCSHRM)
- Wound Care Alliance- (WOC)

**Volunteerism**

West Wind Village has numerous volunteers from Morris and the surrounding communities that donate their talents and time to the residents.

**Promoting Economic Development**

West Wind Village purchases products from local businesses. Approximately $1.8 million dollars were spent throughout the community during fiscal year 2011-2012. Some of the businesses West Wind Village routinely purchases from include:

- ACE Hardware
- Accelerated Chiropractic
- Back to Basics Massage
- Bremer Bank
- Bello Cucina
- BP Amoco
- Big Stone Therapies
- City of Morris
- CENEX
- Cullen’s Home Center
- Detoys Family Restaurant
- Engebretson and Sons
- Eul’s Hardware Hank
- Fluegel, Anderson, McLaughlin, Brutlag
- Federated Telephone
- Image Xperts
- KMRS/ KKOK
- Fabrication and Repair
- Kiwanis- Morris
- Lindsay Eco Water System
- Lesmeister Snow Removal
- Lesmeister’s Custom
- Mohr Plumbing and Heating
- Midwest Health Benefits
- Morris Lumber and Millwork
- Morris Dairy Queen
- Morris Co-op Ass’n
- Morris Electronics Inc.
- Morris Sun Tribune
- Medivan
- The Met Lounge
- McGinnis Appliance
- Northstar Bottled Water
- Old #1 Bar and Grill
- Pizza Ranch
- Pizza Hut
- Pedersen FuneralHome
- RadioShack
- Riley Brother’s Construction
- Shopko
- Shopko Pharmacy
- Subway
- Senior Perspective
- Stevens Community Medical Center
- Stevens County D.A.C.
- Stevens City. Treasurer
- Sonia’s Hair and Spa Services
- Sweet Lily’s
- Thrifty White Drug
- Town and Country
- Willie’s
- UMM
West Wind Village employs an average of 135 employees. Of the 135 employees, 101 are from the Morris, Donnelly, Hancock, Chokio, Alberta, and Cyrus areas.

On average, the organization pays its employees $2,600,000 in wages and benefits each year.

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<tr>
<th>For More Information</th>
<th>West Wind Village</th>
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<tbody>
<tr>
<td>Facility Information</td>
<td>1001 Scotts Avenue</td>
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<tr>
<td></td>
<td>Morris, MN 56267</td>
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<tr>
<td></td>
<td>Phone: (320)589-1133</td>
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<tr>
<td></td>
<td>Fax: (320) 589-7955</td>
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<tr>
<td>Web Site:</td>
<td><a href="http://www.wwv.sfhs.org">http://www.wwv.sfhs.org</a></td>
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<tr>
<th>Administrator</th>
<th>Michael Syltie, Administrator</th>
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<tbody>
<tr>
<td>Phone: (320)589-7900</td>
<td></td>
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<tr>
<td>Email: <a href="mailto:msyltie@wwv.sfhs.org">msyltie@wwv.sfhs.org</a></td>
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<tr>
<th>Director of Nursing</th>
<th>Jody Cunningham, Director of Nursing</th>
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<tr>
<td>Phone: (320)589-7915</td>
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<tr>
<td>Email: <a href="mailto:jcunningham@wwv.sfhs.org">jcunningham@wwv.sfhs.org</a></td>
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<tr>
<th>Admissions Information</th>
<th>Patty Watzke, Director of Social Services</th>
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<tr>
<td>Phone: (320)589-7908</td>
<td></td>
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<tr>
<td>Email: <a href="mailto:pattywatzke@wwv.sfhs.org">pattywatzke@wwv.sfhs.org</a></td>
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